



Action Tracker

Web EHSdesk[™] provides a fully integrated suite of web-based software applications designed to support administrative, operational, and business process information management associated with Environment, Health, and Safety (EHS).

The **Action Tracker (ACT)** application maintains the various action items involved with managing the EHS or Quality requirements of an organization. Action Tracker provides the ability to track action items independent of the subject matter covered in other Web EHS*desk* applications. An action item can be one-time or a recurring series based on a frequency and can be high level (Compact) or broken down into line item tasks (Full). The use of plan items allows you to divide the overall requirements into individual actions items. Action Tracker proactively reminds users via e-mail of coming due or overdue action items.

Features and Functionality

- Ability to break down requirements into multiple line item tasks to delegate multiple responsible persons
- Plan items can be established to divide the overall requirements into individual action items
- Two methods for managing Action Items (Full and Compact) depending on business needs and required level of detail
- Task Owners, business drivers, recurring events, status, and contacts can be maintained for each Action Item
- Maintain Pass/Fail status for routine medical exams (e.g., eye exams, respiratory fit, etc.)



Action Item Summary (Full Action Item)

- Simple "Quick Form" interface for closing Action Items and tasks
- A recurring series can be established for those action items that repeat monthly, quarterly, etc.
- Typical users include EHS Managers, Quality and Medical Professionals, and Task Owners

Benefits

- Consistent Action Item tracking process across many disciplines provides standard work
- One central point for ease of use by Action Item Owner and Plan Item Owner to view and status plans and action items
- Robust business process emerges while allowing individual flexibility
- Improves management visibility through status reports
- Proactive e-mail notification results in expedited closure of open Action Items
- Allows multi-year planning to align EHS planning with financial planning cycles



Plan Item Summary Report

E-mail/Reports

- Ad hoc reporting is available using a flexible search with multiple filters; query results can be printed or saved to an Excel™ or Acrobat™ format
- Summary Reports available to print available action item/ plan item data in a report format for e-mailing/printing to include any uploaded pictures
- Various status and inventory reports available to report out on the action item/plan item data
- Automatic notification e-mail sent to Task Owners, as well as weekly status e-mail to Action Item Owners



Integration Points

- EHSdesk Admin: associate an ACT record with equipment, confined spaces, Shop ERGO assessments, and Risk Assessments
- EHSdesk Regulation Manager (REG): action items are automatically created based on renewal and expiration dates of regulation records

Compliance

Assists in meeting requirements of ISO 9001, OHSAS 18001, and ISO 14001





Administrator

Initial Setup

Establish Locations; establish users and user permission level

Application Setup Establish Value Lists

Plan Item Owner **Action Item Issuer** Create New Plan Item Create New Action Item (independent of Plan) Add Business Drivers Notification e-mail sent overnight to **Plan Item Owner** Action Item Owner Add New Action Item or Link to Existing Action **Action Item Owner** Item Add Business Drivers, Related Files, EHS Objects, Pictures **Test Update Person** Plan Item Owner Close Test Task Track Plan Item Make Recurring Series Progress: Close Plan Item **Identify Tasks** Notification e-mail sent overnight to Task Owner **Action Item Owner** Track Action Item Progress: **Task Owner** Update/Extend Series Perform and Close Task or Close Action Item

